

# Managed Cloud Services

Secure Cloud Services for your online business since 1999. .Reliable .Secure .Speed .Scalable .Manageable .Compliant





# Access | Plan | Migrate | Validate | Monitor | Manage | Secure





















# Why Choose XcellHost Managed Cloud Services

Secure Cloud Services for your online business since 1999.

Reliable .Secure .Speed .Scalable .Manageable .Compliant



#### Top 10 Reasons to Choose Managed Cloud Services



Reduced Risk & Expertise



Solution Costing & Spend Optimization



ITSM Integration with Service Flow



Security and Uptime



Keeping Up with Public Cloud



Subscription Management



Performance Monitoring Tuning



Troubleshooting & Ongoing support



Updates & Patches

Benefits



Get Visibility & Control

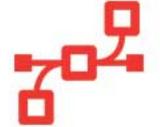
#### How XcellHost Can Help



Maximize Cloud Investments



Improve Tooling & Automation



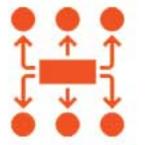
Connect Multiple Environments



Mitigate Risk



An Accelerated Path to Public Cloud



Reduced Complexity



Heightened Security & Reliability



Multi-Cloud Ready

#### Features



Disaster Recovery services



Backup & Restore services for servers



Infrastructure as a Service



Cloud Operations & Resource Monitoring



Customer Centric



Idea & Excellence



Our Values

Customer Collaboration



Work Efficiency



Motivation & Growth

Ask for a managed cloud services

https://www.xcellhost.cloud/managedcloud





### Certified Staff

Secure Cloud Services for your online business since 1999. .Reliable .Secure .Speed .Scalable .Manageable .Compliant



#### **Azure Certified Staff**















#### **AWS Certified Staff**













#### **GCP Certified Staff**













Alibaba Certified Staff





















# Managed Amazon Web Services

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MANAGED SERVICE PARTNER



### AWS Managed Services Is Required.

Harness the full power of AWS cloud by leveraging XcellHost

Certified experts. Delivers 24 x 7 monitoring, maintenance &

management services



Cloud Assessment Services



Cloud Migration Services



Cloud Management Services



Cloud Billing Services



Cloud Monitoring Services



Cloud Security Services

## **XcellHost Managed Services**



Change Management



Incident Management



Provisioning Management



Patch Management



Access Management



Security Management



Continuity Management



Reporting Management



**ITSM** Integration

For more Info please visit / https://www.xcellhost.cloud/managedaws 🔭



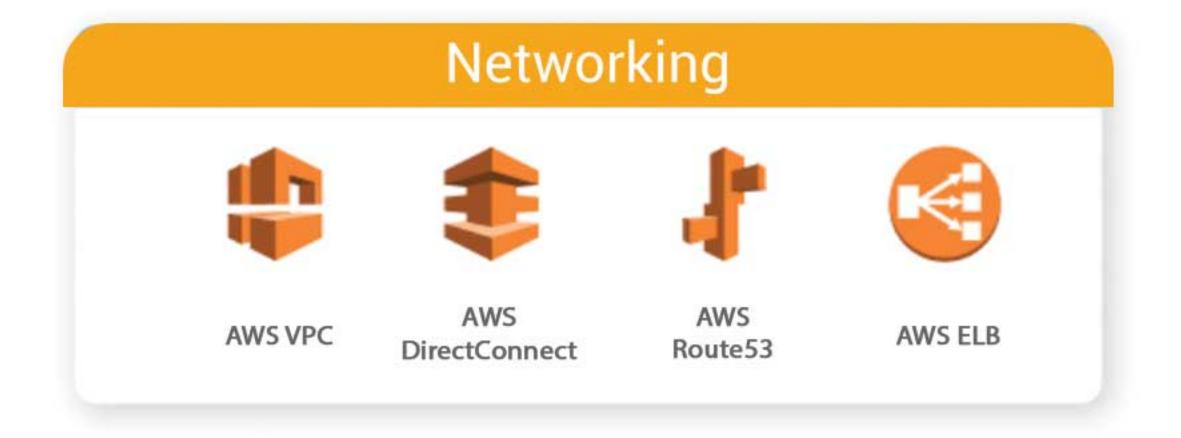
# XcellManage | Managed AWS Services

#### **Key Competencies**

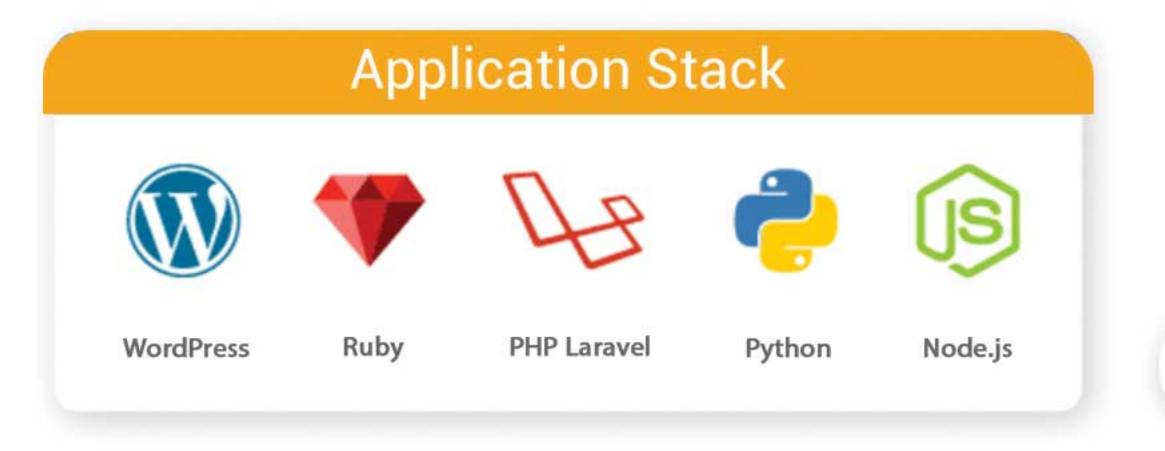












Strategic Services And Ongoing Management For Your Entire Cloud Lifecycle



Plan



Build



Monitor



Run

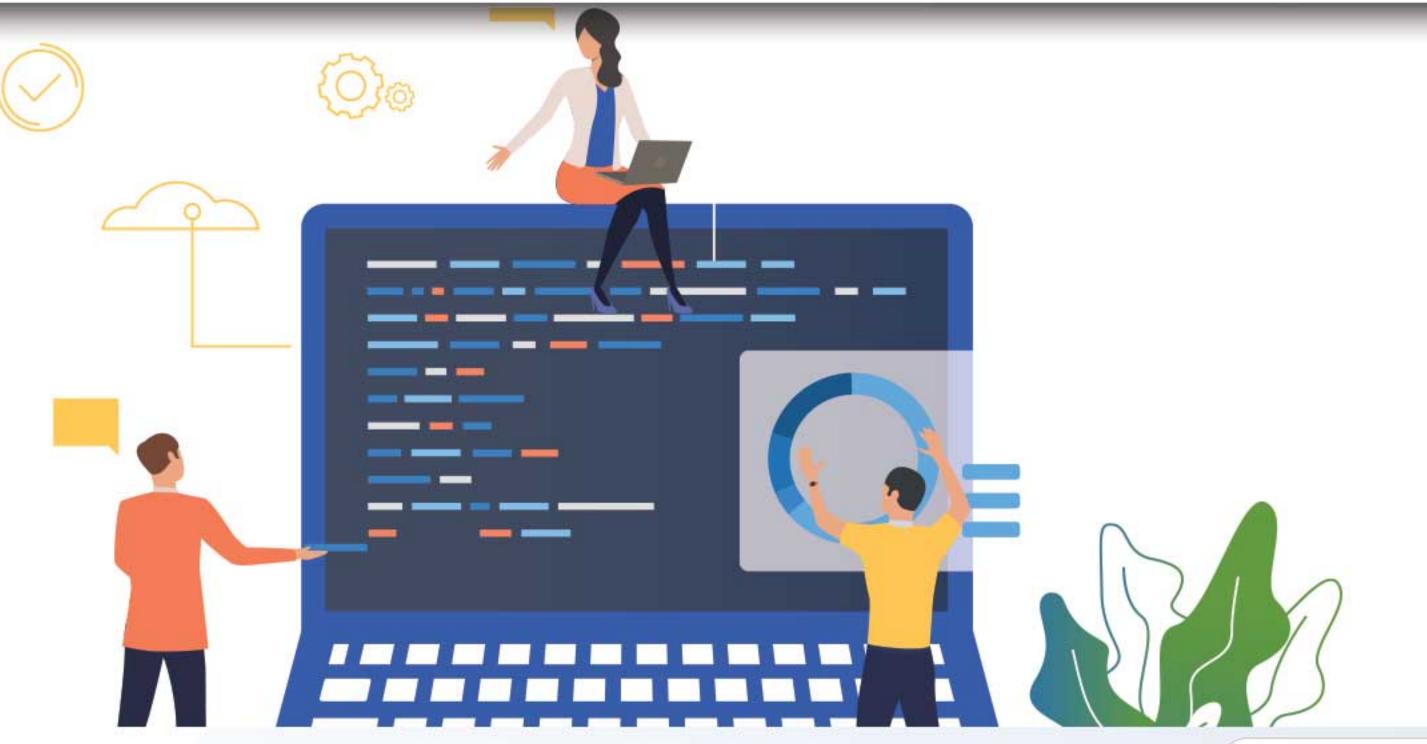
Version 24112018/IN/CP/MANAGED-AWS



# Managed Azure Services

Secure Cloud Services for your online business since 1999. .Reliable .Secure .Speed .Scalable .Manageable .Compliant





Give your business the power of Microsoft Azure public cloud. Build, deploy and run apps quickly with direct access to your Azure environment for improved flexibility, with automated pay per usage cloud billing.









Maximize Azure Investments

Improve Tooling and Automation

Connect Multiple **Environments** 

Mitigate Risk



Cloud Assessment Services



**Cloud Migration** Services



Cloud Management Services



Cloud Billing Services



Cloud Monitoring Services



Cloud Security Services

### **XcellHost Managed Services**



















Change Management

Incident Management

Provisioning Management

Patch Management

Access Management

Security Management

Continuity Management

Reporting Management

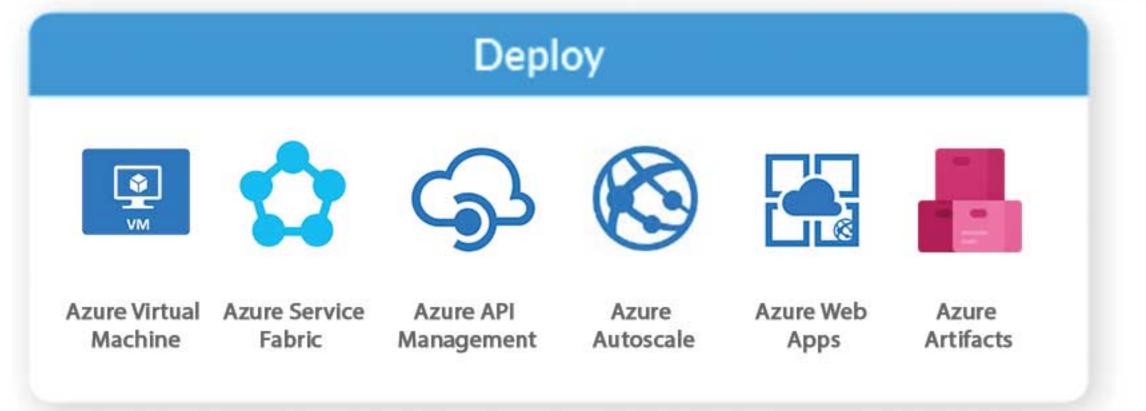
**ITSM** Integration

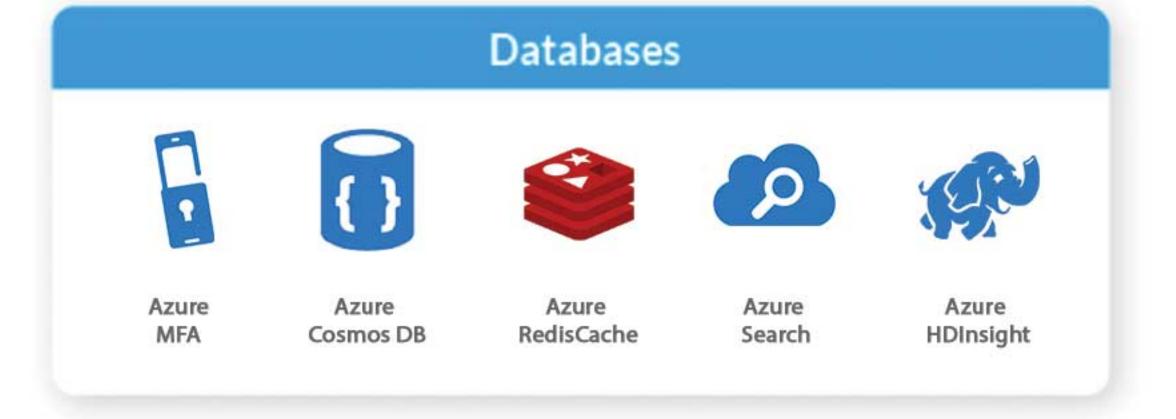
For more info please visit / https://www.xcellhost.cloud/managedazure \*

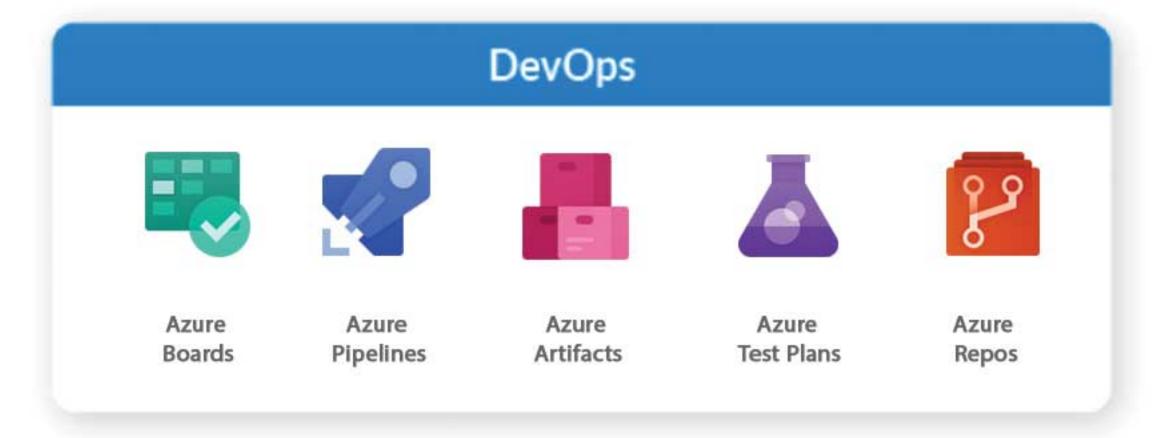


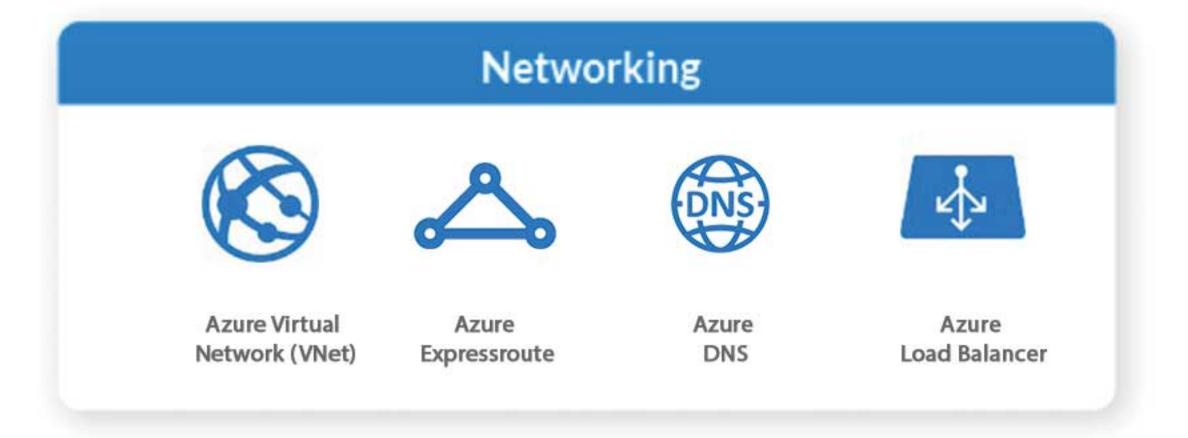
# XcellManage | Managed Azure

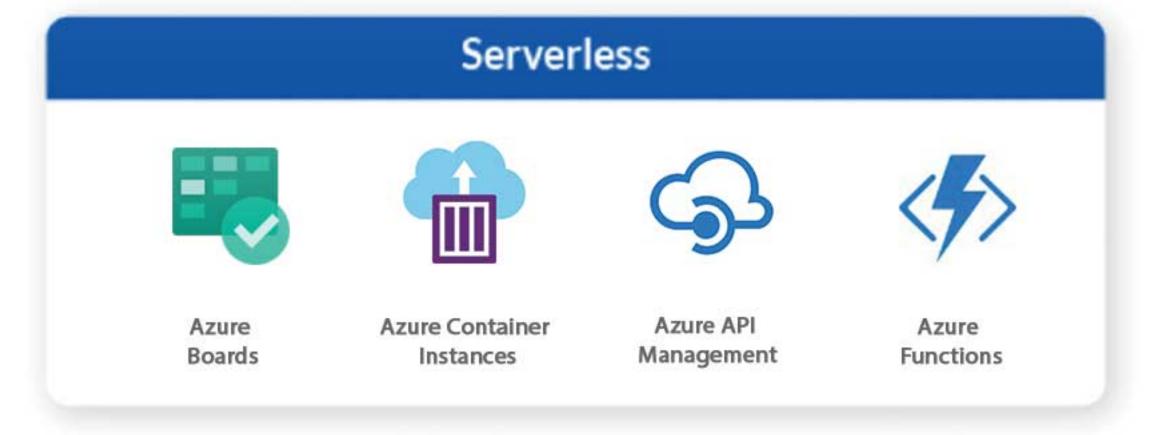
#### **Key Competencies**

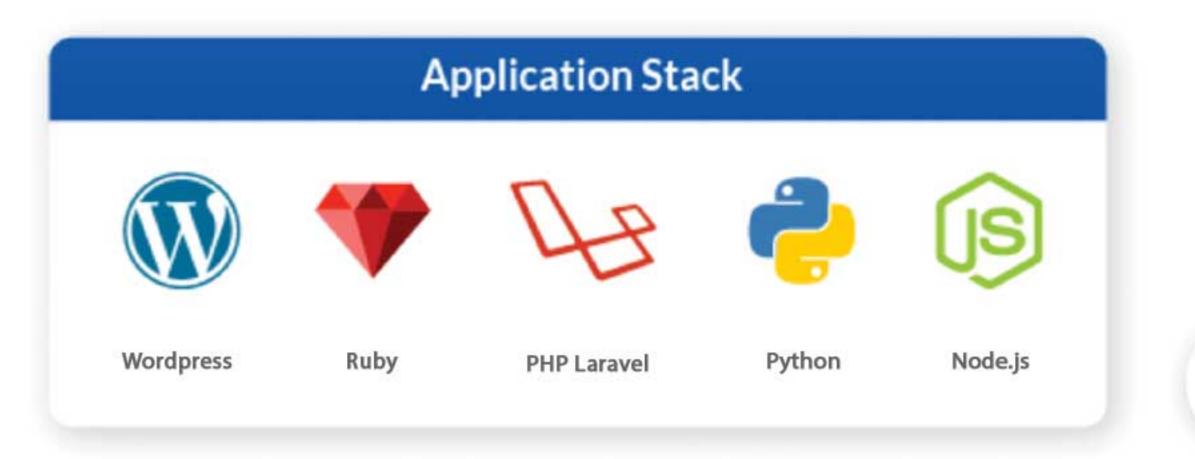












Strategic Services And Ongoing Management For Your Entire Cloud Lifecycle



Plan



Build



Monitor



Run

Version 24112018/IN/CP/MA



# Managed Google Cloud

Secure Cloud Services for your online business since 1999.

Reliable .Secure .Speed .Scalable .Manageable .Compliant





Choose the optimal comfort of XcellHost Managed Services and save on management costs & usage of your Google Cloud.

#### How We Can Help



Cloud Expertise



Ongoing Optimization



Fanatical Support

#### Ensuring Flexibility and Reliability



Deploy Google Web

Servers In Minutes



Seamlessly Manage Google Cloud Servers



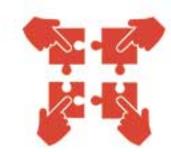
Experience Optimized Performance

#### We work with the right tools

















Compute

**Big Data** 

Manager Tools

Developer Tools

Storage

StackDriver

Debugger

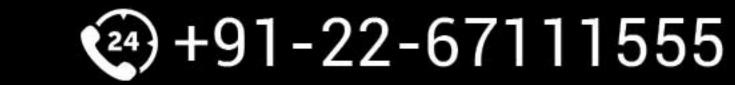
Trace

Start Organizing your infrastucture Today

/ https://www.xcellhost.cloud/managedgoogle 🔭

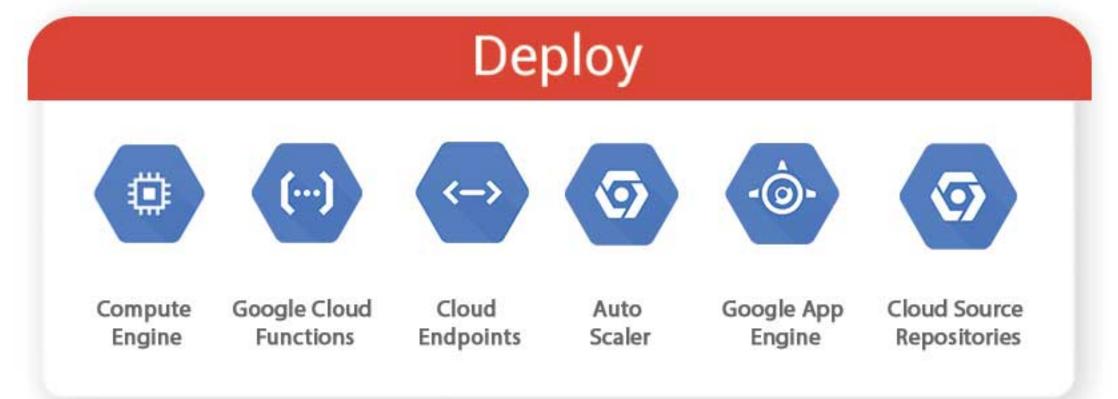


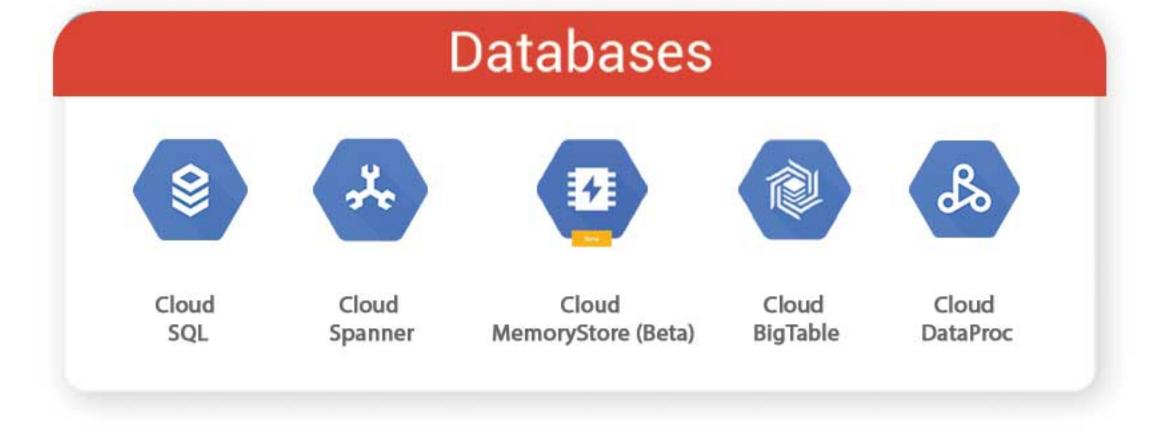


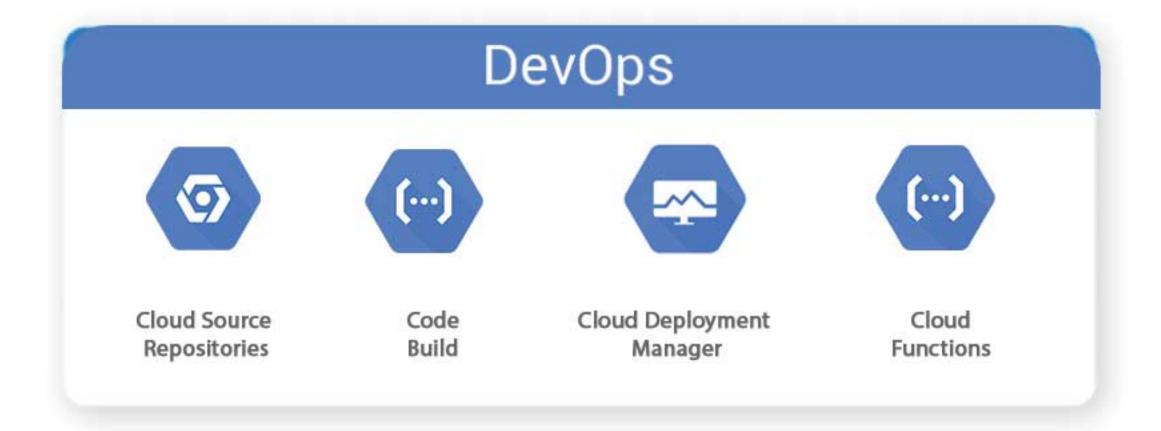


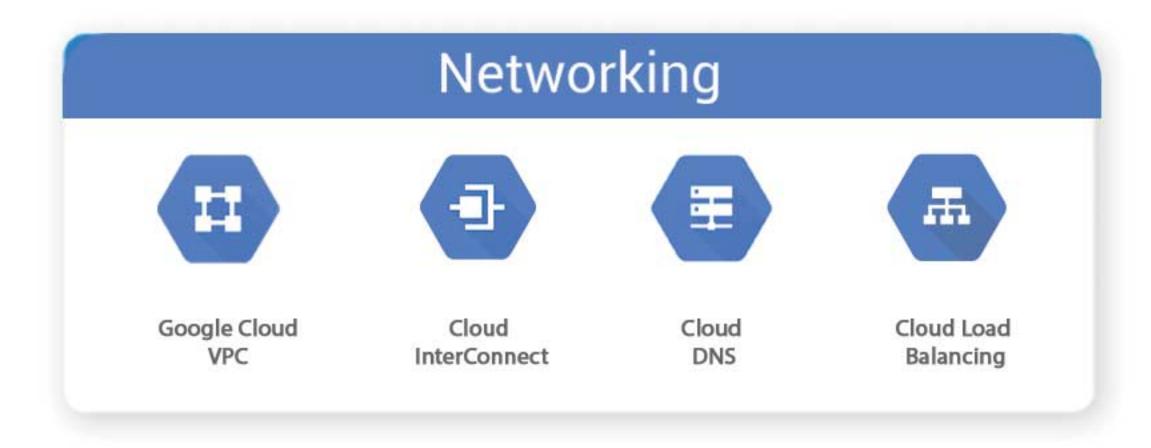
# XcellManage | Managed Google Cloud

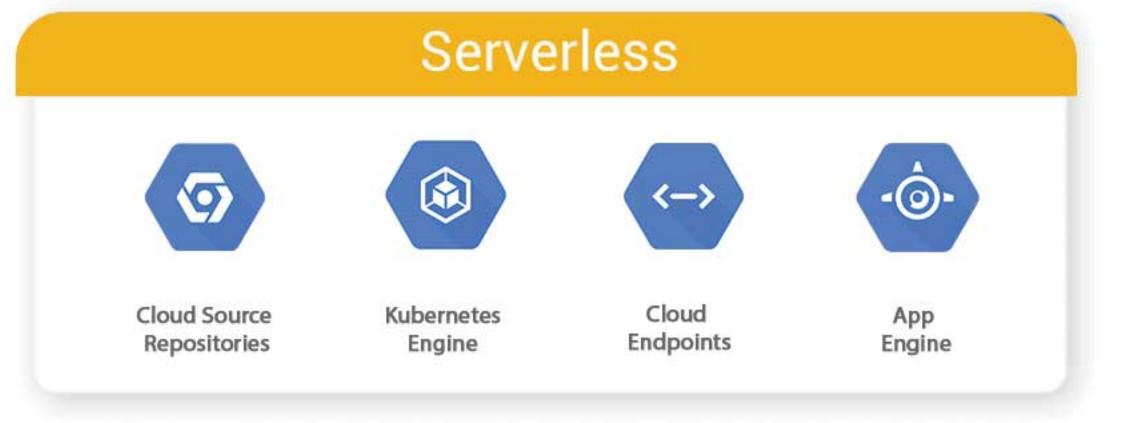
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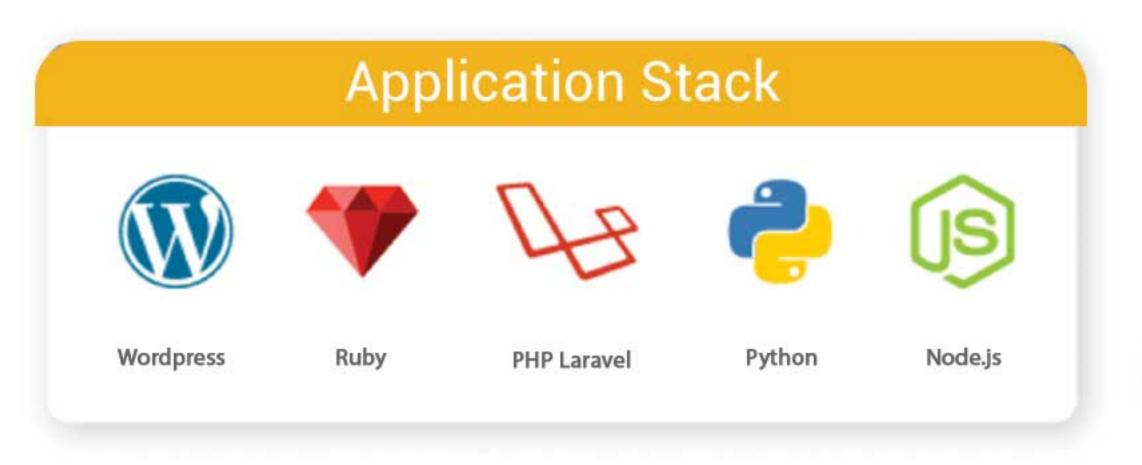












Strategic Services And Ongoing Management For Your Entire Cloud Lifecycle



Plan



Build



Monitor



Run



Version 24112018/IN/CP/MANAGEDGOOGLECLOUD







# Managed Alibaba Cloud

Secure Cloud Services for your online business since 1999. .Reliable .Secure .Speed .Scalable .Manageable .Compliant

Powered By:



### Why choose XcellHost for Alibaba Cloud migration and management? $\equiv$

The Trusted Guide for your Cloud Journey





The Best Of All Breeds



Synonymous With Security



Operational **Empathy** 

#### Alibaba Cloud Products & Services







Networking















**Elastic Computing** 

Storage & CDN

Database

Security

Management

Domains & Website

**Application Service** Big Data

Media Services



Cloud Assessment Services



**Cloud Migration** Services



**Cloud Management** Services



Cloud Billing Services



**Cloud Monitoring** Services



**Cloud Security** Services

For more info please visit / https://www.xcellhost.cloud/alibabacloud 🔭



# XcellManage | Managed Alibaba Cloud

#### Managed Alibaba Cloud Services

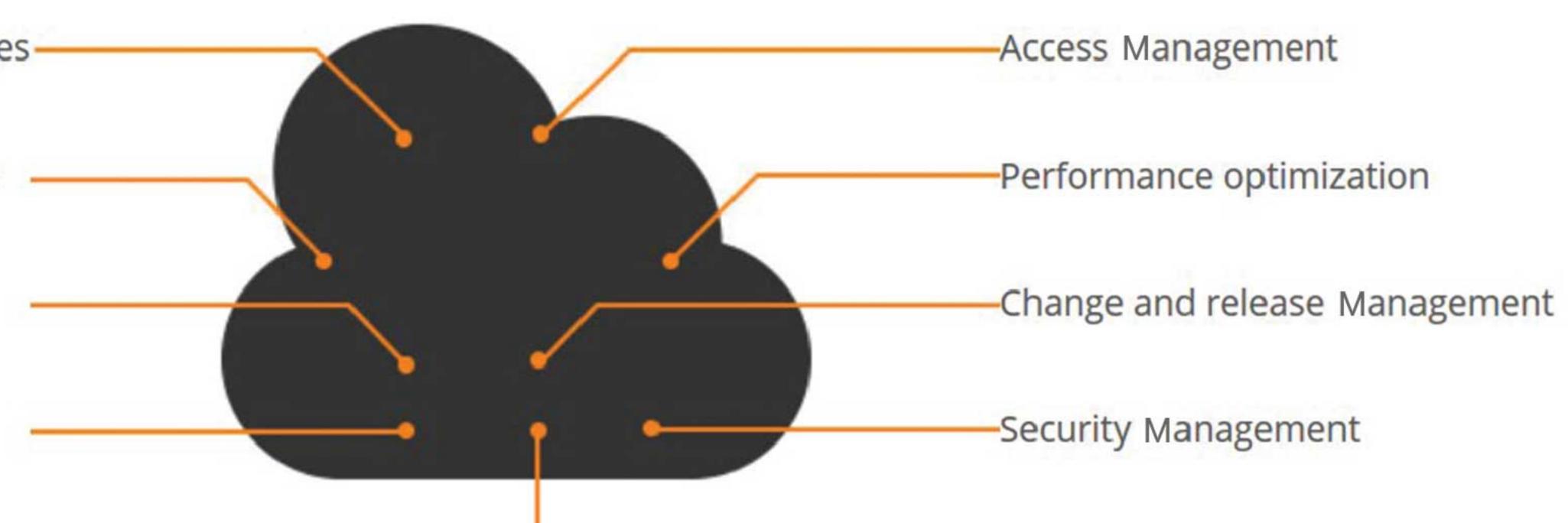
Depending on your needs, we offer three different service levels. These levels include the services below:

Operating system and security updates

24×7 active monitoring and response

Service & Support

Incident and problem Management



Manages Your Public Cloud



We ensure the availability of your servers and applications.



You select the public cloud best suited for your applications.



We make sure you benefit the most from flexibility and scalability.



You only pay for the infrastructure you actually use.

Strategic Services And Ongoing Management For Your Entire Cloud Lifecycle



Plan



Builo



Monitor



Run

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# Managed Services (For Public Cloud)

Secure Cloud Services for your online business since 1999. .Reliable .Secure .Speed .Scalable .Manageable .Compliant



#### Managed SysAdmin & Monitoring Activities

Managed Backup & Storage Activities

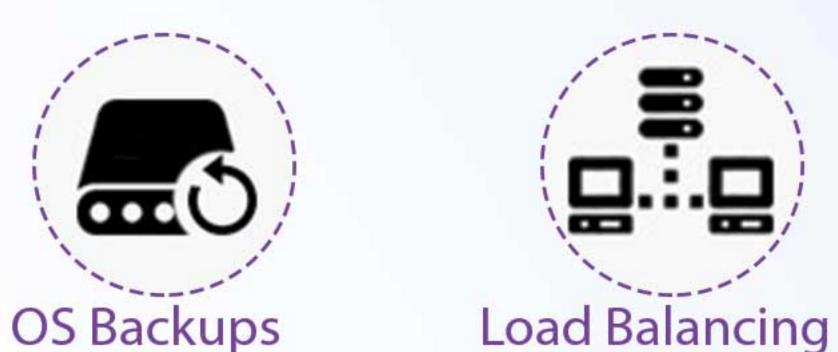
Managed Database Administration Activities

Planning | Reporting & Monitoring Activities





Managed Servers





**Big Storage** 



Fast Network

**Disaster Recovery** 



**High Security** 

**Expert Support** 



Database



**OS Administration** 



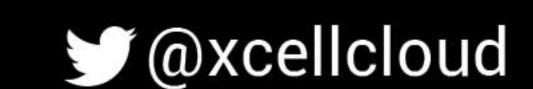
Virtualization

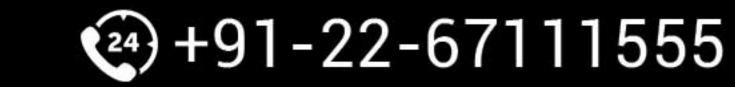


Start protecting your Cloud Infra today /

https://www.xcellhost.cloud/managedservices







# XcellManage | Managed Services Plans

	Gold Support	Platinum Support	Titanium Support
Cloud Management			
→ 24*7 Support Helpdesk	~	~	~
> 24*7 E-mail & Phone Access			
24*7 Monitoring of AWS Systems			
Application & Database Monitoring			
DNS & Web Traffic Monitoring			
Real-time notifications & Alarms			
Incident Management			
Change & Release Management			
Backup Management			
AMIs/VMs Management			
Basic Patch Management			
→ DR Support			
Advanced Patch Management Advanced Patch Management			
Peak Traffic Support (Campaigns, Marketing etc)			<b>*</b>
Security & Devops			
Access Management (Users, Groups, ACLs, Servers)			
Perimeter Support (Firewall, VPNs etc.)			
DDoS Management & Support			
WAF Management & Support			
Anti-virus Management & Support			
Continuous Deployment Automation			
Devops Support			NA
Security Audits  Occupations Constructions		Quarterly	Monthly
System & Application Level VAPT		Quarterly	Monthly
SLA & Response Time			
Uptime SLA	99.95%	99.95%	99.95%
Response Time	< 15 mins	< 15 mins	< 15 mins
Resolution Time1	< 4 hours	< 2 hours	< 1 hours
Reporting & Review Meetings			
→ Daily Health Report			
Monthly Health Report			
Monthly Performance Review			
Quarterly Business Review			
Monthly Audit Reports		<b>✓</b>	
Value Added Services			
Cloud Consulting Support	4 hours/month	8 hours/month	16 hours/month
→ DBA Support	4 hours/month	8 hours/month	16 hours/month
Quarterly DR Drills & Failover Testing		~	
Monthly Charges	₹ 5999	₹ 8999	₹ 11999





# Managed Digital Ocean

Secure Cloud Services for your online business since 1999. .Reliable .Secure .Speed .Scalable .Manageable .Compliant Powered By:





### Eliminate complexity, barriers, & save engineering hours.

Forget about app & website errors, server updates & security incidents.

Spend your time building great apps & Website. We'll take care of your Digital Ocean Servers.

#### Why Choose Us



Quick on-demand Support



**Backup Monitoring** & Audits



End-to-End Management



Infrastructure Design



Alert Monitoring



Server/App Migration



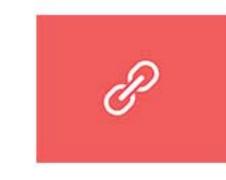
Server Updates / Patching



Virtualization



Security and Compliance



Disaster Planning & Recovery



Server audits & optimization



Load Balancing

Ask for a Managed Digital Ocean consultation / https://www.xcellhost.cloud/ManagedDO 🔆





### XcellManage | Managed Digital Ocean

Service Deliverables	Managed DO Silver Plan	Managed DO Gold Plan	Managed DO Platinum Plan	Managed DO Ultimate Plan
Basic Server Activities	Yes	Yes	Yes	Yes
Managed SysAdmin Activities	Yes	Yes	Yes	Yes
Managed Database Administration Activities	No	No	Basic DBA	Advanced DBA
Managed Backup Activities	No	Yes	Yes	Yes
Managed Storage Services	No	Yes	Yes	Yes
Managed Security Services	No	No	Basic Security	Advanced Security
Planning   Reporting   Review Process	No	No	No	Yes
Monthly Charges (in ₹)	2499	4999	7499	9999

#### **How XcellHost Works**







Groups



Recipes



**Files** 



Execute



Users

Add and tag droplets via the DigitalOcean API.

Organize droplets. You may choose to create groups based on role, location, or any other criteria.

Recipes are containers of commands that are fully versioned. Recipes can be written in bash, terraform, perl, python, ruby, go, or node.js. Files is a centralized place to store text or binary files & then automatically SCP them to droplets via recipes.

Run recipes on groups of droplets & visualize results. Results are coalesced and stored. Control and monitor access to droplets.

Add team members for a complete audit trail of all activity within XcellHost & DO

Version 8/10/2018/IN/CP/MS









# Managed Services (For XcellHost Cloud)

Secure Cloud Services for your online business since 1999.

.Reliable .Secure .Speed .Scalable .Manageable .Compliant



#### Managed SysAdmin & Monitoring Activities

Managed Backup & Storage Activities

Managed Database Administration Activities

Planning | Reporting & Monitoring Activities





Managed Servers





Fast Network



**High Security** 



Database



**OS Administration** 













Start protecting your Cloud Infra today

https://www.xcellhost.cloud/managed





### XcellManage | Managed Services Plans

Service Deliverables	XcellManaged Silver Plan	XcellManaged Gold Plan	XcellManaged Platinum Plan	XcellManaged Ultimate Plan
Basic Server Activities	Yes	Yes	Yes	Yes
Managed SysAdmin Activities	Yes	Yes	Yes	Yes
Managed Database Administration Activities	No	No	Basic DBA	Advanced DBA
Managed Backup Activities	No	Yes	Yes	Yes
Managed Storage Services	No	Yes	Yes	Yes
Managed Security Services	No	No	Basic Security	Advanced Security
Planning   Reporting   Review Process	No	No	No	Yes
Monthly Charges (in ₹)	2499	4999	7499	9999

# Assess | Design | Maintain | Measure















Version 8/10/2018/IN/CP/MS





# Managed Backup Services

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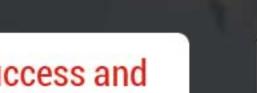


- of restores fail
- 71%) of IT pros said that using multiple backup tools actually increases risk

### $\equiv$ Reliably Protect Your Data And Your Business $\equiv$



24/7 Monitoring and Management of **Environment Activity** 



Updates, upgrades, and plans for expansion/ capacity growth in your IT environment

Real time incident remediation

Day or Night



Save

Time & Money

Guaranteed service levels, backup success and critical restore response time



Remove the burden of backup operations



Minimize staffing issues



95%

Monthly average backup success rate needed to protect your business

Minimum Managed Backup success rate

### An assigned Service Delivery Manager oversees the provision of

- ✓ Proactive monitoring and management of your environment
- Access to world-class experts
- ✓ Full transparency to help veryfy the security of your data
- Best practices based on deep and wide industry experience
- Excellent backup success rates
- Rapid issue response time



Start Protecting Your Precious Data Today / https://www.xcellhost.cloud/managedbackup 🔭







### XcellBackup | Managed Backup Services















Service

**Standard Operating Procedures** Service Level Agreements **Recovery Point Objective** 

Recovery Time Objective **Maintenance Windows** Support Process

Performance Capacity Agents

Monitoring Reporting



Configuration

Resilience Reliability Maturity

Scalability Integrity



Infrastructure

Servers Disk Storage Network

FC/SCS/NAS Availability Supportability

Backup Appliances Tape/Removable Storage Operating System Configuration

#### **CELLHOST STRESS-FREE SUPPORT EXPERIENCE**











Version 13112018/ME/CP/MBS



# Managed Security Services

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### === Reliably Protect Your Data And Your Business=



Save

24/7 Monitoring and Management of F-Secure Environment Activity





Updates, upgrades, and plans for expansion/ capacity growth in your IT environment

Real time incident remediation



Minimize staffing issues

Day or Night



Focus IT on strategic business priorities

#### What We Manage













Remove the burden of

backup operations





Firewall

IPsec VPN

Intrusion Prevention (IPS)

Antivirus

Anti-Spam

URL Filtering

Auto Logging & Reporting

Security Updates

#### Services

We are the Leader for Managed Security Services



Advanced Threat Services



Security Management & Orchestration



Security Monitoring



Vulnerability Management

Start securing your infrastucture today

https://www.xcellhost.cloud/managedsecurity \*\*



@xcellcloud



# XcellSecure | Managed Security Services

#### **Our Services**



#### **Extend Your Team with Cyber Security Experts**

Leverage the power of XcellHost Managed Security Services for continual threat monitoring and customized guidance 24x7.



#### Flexible Coverage at a Predictable Cost

XcellHost Managed Security Services offers a predictable subscription-based cost structure to provide continual, real-time monitoring across your security environment.



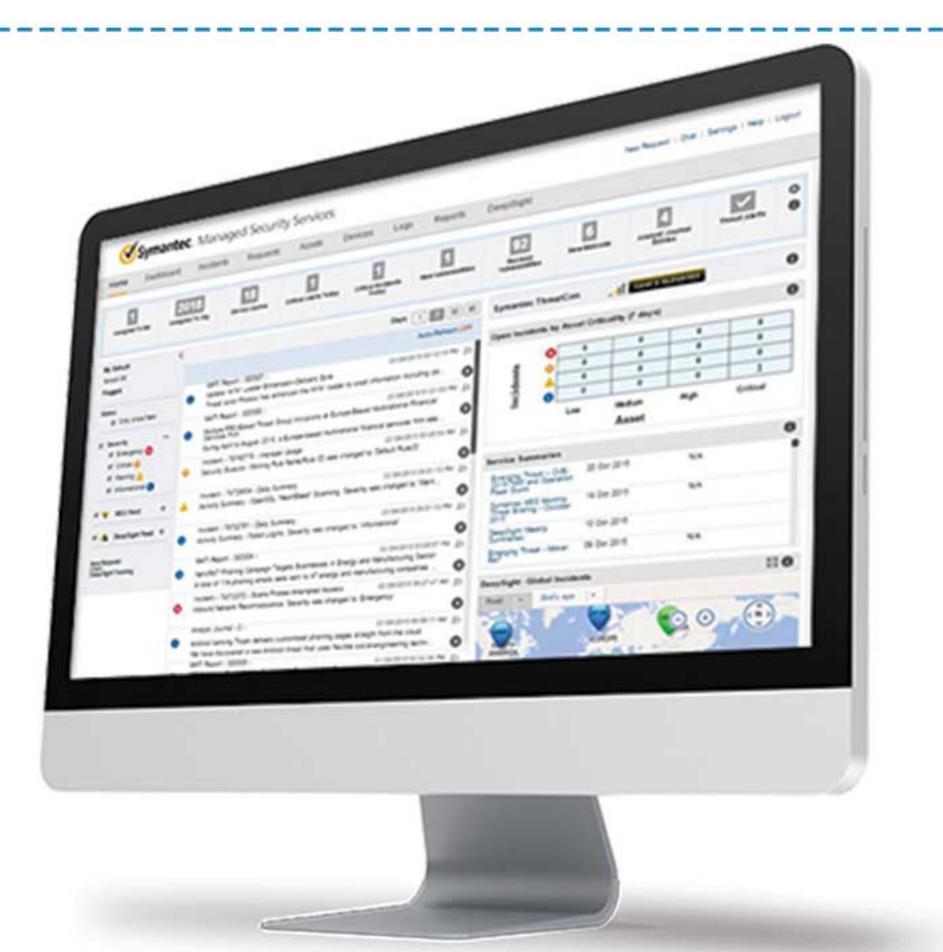
#### **Accelerate Detection and Response**

Threat visibility across your environment and benefit from XcellHost global infrastructure, big data analytics, and integrated threat intelligence services.



#### Minimize Business Risk

XcellHost Managed Security Services helps to determine which events are most dangerous and critical to your organization



### **Our Solutions**



#### **Security Leadership**

We are the Leaders for 20+ consecutive years



#### **Global Presence & Delivery**

Global SOC's worldwide industry leading SLA's-30 minute escalation



### Scalability

Analyze 30+ million logs daily escalate 400+ severe security incidents daily



#### Expertise

Designated teams 100% GIAC Certified Intrusion Analysts customized service

Version 13112018/ME/CP/MS







# Managed Network Services

Secure Cloud Services for your online business since 1999. .Reliable .Secure .Speed .Scalable .Manageable .Compliant





Simplify & automate your network with managed network services that enhance availability & optimize cost

Why XcellHost?



Leadership





Innovation



Relationships



Cognitive





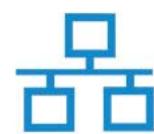
Network infrastructure optimization



Network application optimization



Networking & communications strategy & planning



Campus, LAN, WAN design, integration & deployment

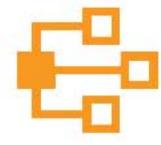


Data center & cloud network design, integration & deployment



Emerging networking technologies like SDN & NFV

#### Technologies Managed by our services



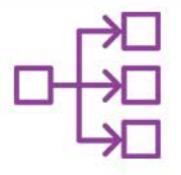
Routing







Wireless LAN



Load-balancing equipment



Performance optimisation appliances



DNS, DHCP, and IP address management appliances

Start your networking infrastucture Today / https://www.xcellhost.cloud/managednetwork 📉



#### Plan Offered By XcellHost

MSEN Premier



Service Level Management



Incident Management



Availability Management



Service Asset and Configuration Management'



Capacity Management



Problem Management



Request Fulfilment



Access Management



Change Management



Rel. & Deploy Management

MSEN Advanced



Service Level Management



Incident Management



Availability Management



Service Asset and Configuration Management'



Capacity Management



Problem Management

Insite Essentials



Service Level Management



Incident Management



Availability Monitoring



Service Asset and Configuration Management'



Capacity Monitoring

Strategic Services And Ongoing Management For Your Entire Cloud Lifecycle



Plan



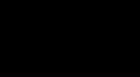


Monitor



Version 13112018/IN/CP/MANAGEDNETWORKSERVICES



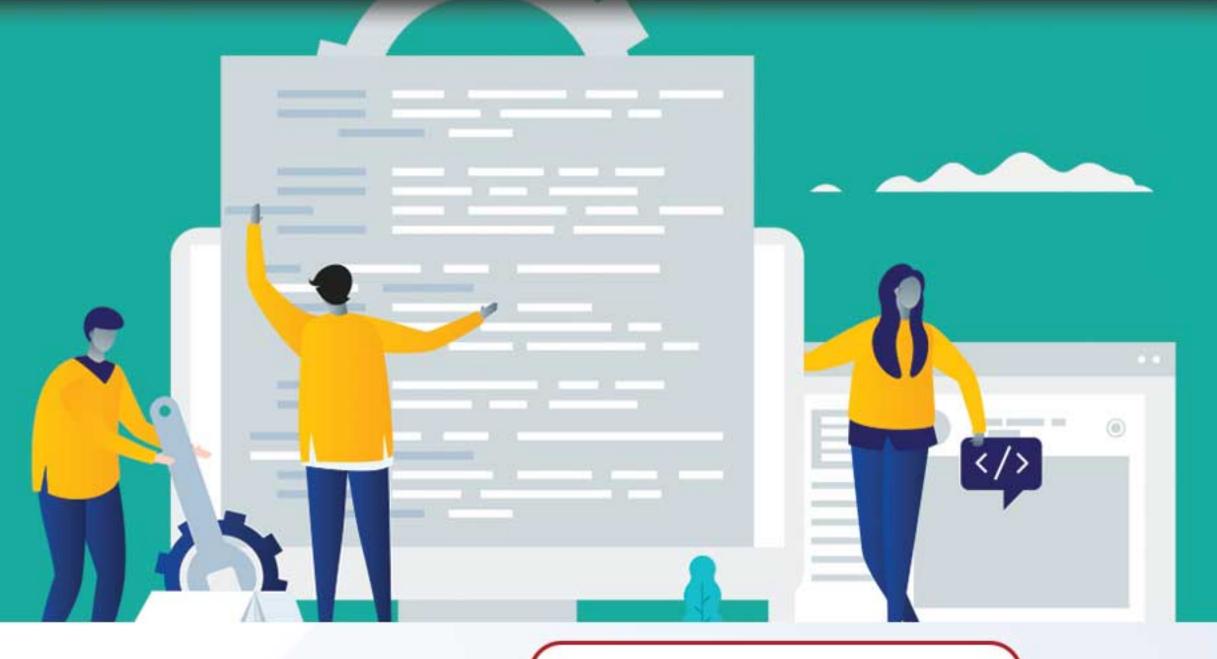




# Managed DevOps Services

Secure Cloud Services for your online business since 1999. .Reliable .Secure .Speed .Scalable .Manageable .Compliant





We don't quit once we build for you or our integration work is complete. Most clients require additional help and support to continue maturing DevOps, cloud, and open source envionments.

#### DevOps Portfolio



Continuous Integration & Delivery



Infrastucture as Code



Monitoring & Logging



Platform as a service

#### Essential elements to any DevOps transformation



Agile mindset

Having an Breaking



Knowing your business

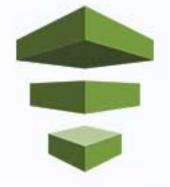


Taking the long view



Being introspective

### Key Components of DevOps



Automated Delivery Pipeline



Configuration Management



Regular Integration



Automated Monitoring & Health Checks



down silos

The Firefighter Role



Support



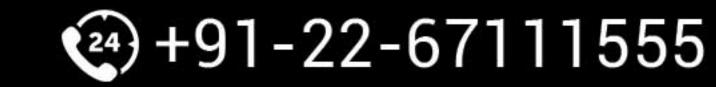
Optimization

Get Your Infrastucture Increased Today / https://www.xcellhost.cloud/managedDevOps

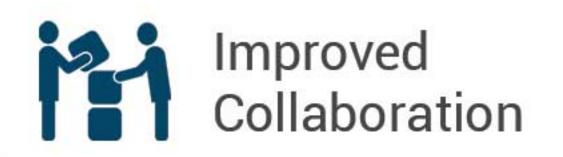








Benefits







Reliability



Security





Speed

#### Managed DevOps Plans

## STARTUP

### ₹ 35999/month

5 Hours per Month

**Business Hours support** 

**Best for small** DevOps tasks

# STANDARD

# ₹ 55999/month

20 hours per month

**Business Hours support** 

#### Automated **Environments**

CI/CD support

# DEDICATED

## ₹ 44999/month

160 Hours per Month

24x7x365 Monitoring

**DevOps Automation** 











kubernetes

















Version 13112018/IN/CP/MANAGED\_DEVOPS\_SERVICES





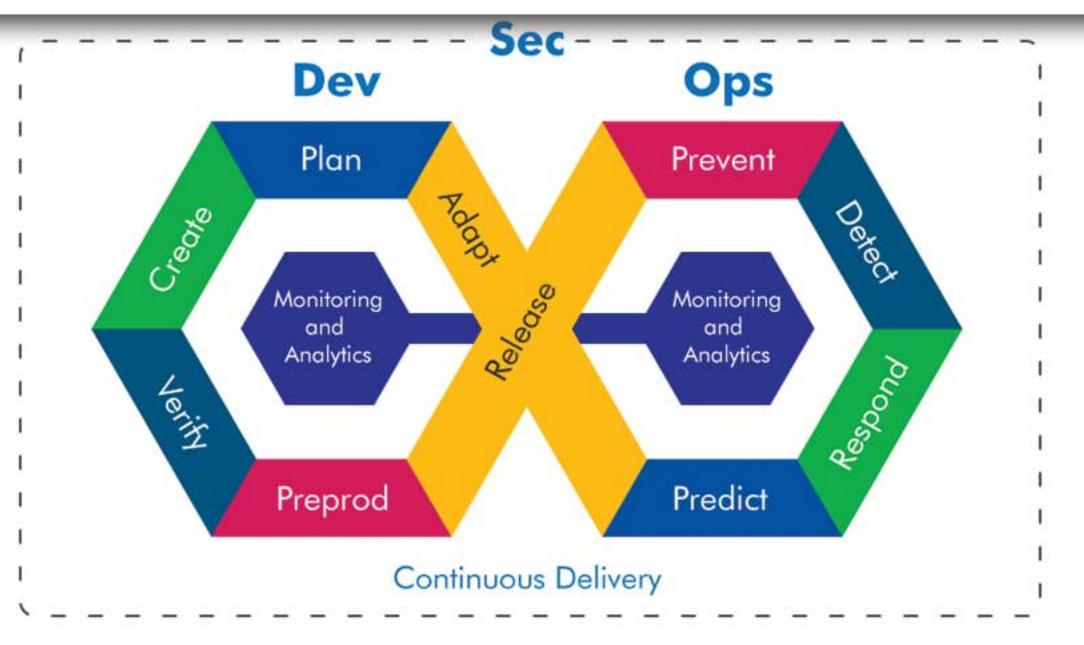




# Managed DevSecOps

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XcellHost Managed SecOps that works at the speed of DevOps.

Get security that is fused into DevOps workflows in a collaborative, transparent manner.

#### Why Choose Us



Seurity of code in Agile Development



Security of app in Test & Production



Security of full stack in Deployment



Meeting Data & Privacy Compliance



A team of dedicated software security testers that work with your developers



Memory Exploitation **Detection & Prevention** 



Modeling of threat scenarios customized to each application

#### **Key Benefits**



Provide insights for threat intelligence program



Drafting incident response plan



Bug bounty Scanning Assistance



Perform Vulnerability Scanning



Secure both the code and the environment



Schedule Security Scanning



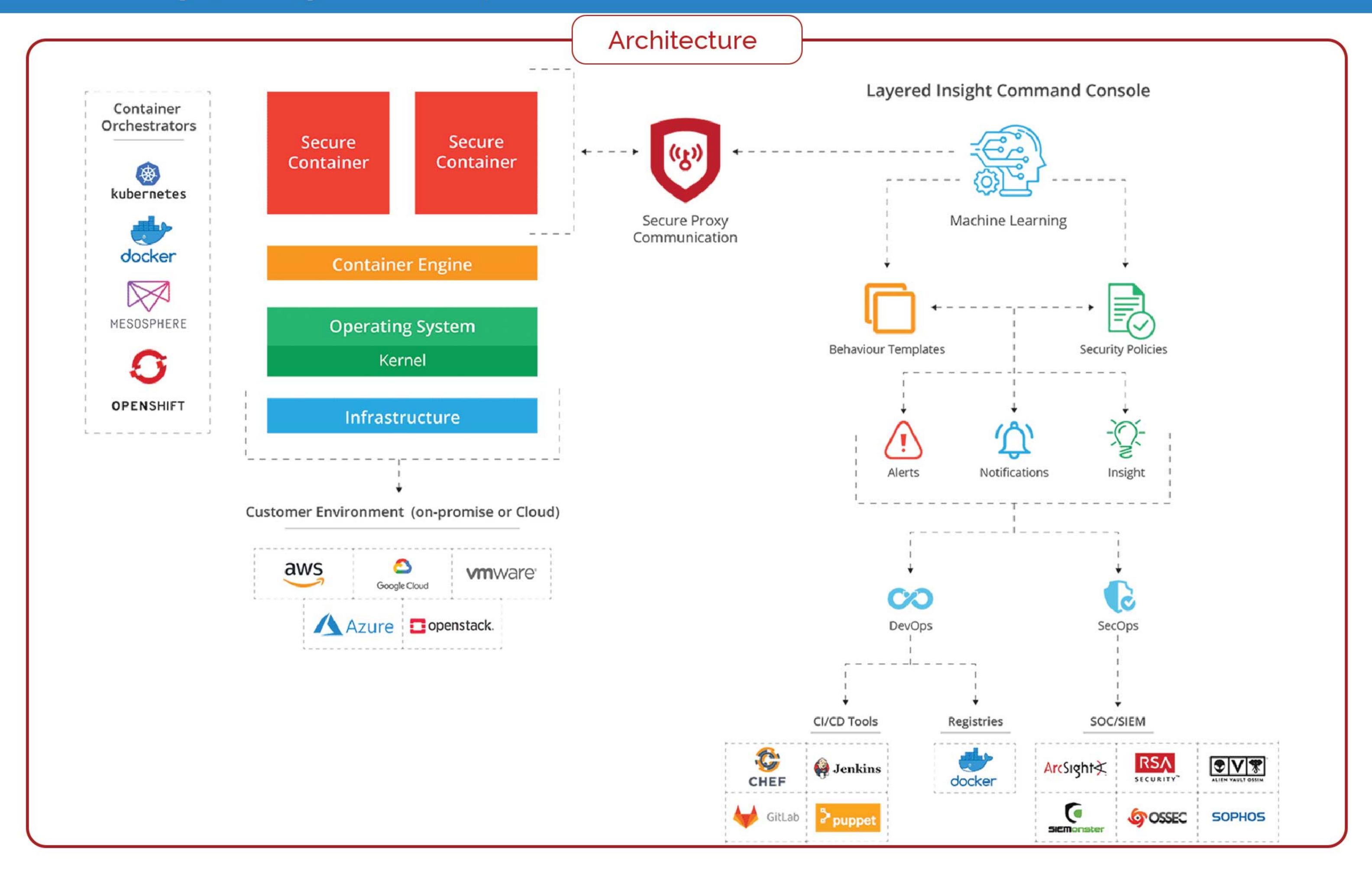
Automate collecting application-level security metrics

Ask for a Managed DevSecops consultation / https://www.xcellhost.cloud/ManagedDevSecOps



axcellcloud















209, Laxmi Plaza, Bldg. No. 9 Laxmi Industrial Estate, Andheri (W), Mumbai - 400053 MAHARASHTRA, INDIA